

Applicant : Wiseman, et al.
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REMARKS

Attached is a marked-up version of the changes being made by the current amendment.

Applicant asks that all claims be examined. Please apply any other charges or credits to
Deposit Account No. 06-1050.

Respectfully submitted,

Date: 12/3/01



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Version with markings to show changes made

In the specification:

Paragraph 0026 on page 8 has been amended as follows:

[0026] [Fig. 7 shows] Figs. 7A and 7B show a Channel Architecture Definition table.

Paragraph 0065 on page 34 has been amended as follows:

[0065] Fig. 6 is a block diagram of the integration hub's channel architecture 600. To aid in understanding the data flow involved in Fig. 6, an explanation for each component in this figure is provided. The Siebel application 602 is the CRM application where customer data originates. There are specific data fields required by the downstream billing systems, Portal Infranet 604 and Arbor 606. A "channel" is a key organizational concept in the publish/subscribe model in that it accepts incoming events from publishing applications and communicates these events to subscribers of that channel. [Fig. 7 is] Figs. 7A and 7B represent a Channel Architecture Definition table that includes a description of each channel and the associated publisher / subscriber information.